



360 SMART LINGO CLIENT WELCOME KIT



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Congratulations and welcome to 360 Smart Lingo!

Welcome to 360 Smart Lingo! As a member our elite clientele, you'll benefit from our exceptional language services to bridge the language gaps between you, your team, your clients, and your market to ensure effective, top-quality communication.

Our Mission:

At 360 Smart Lingo, our mission is to bring people together by enabling them to understand each other's languages and cultures while providing flawless verbal and written communication for all fields through our professional team of translators and interpreters so that we can provide our clients with high-quality language services to ensure their success in multicultural markets.

Our Vision:

Our vision at 360 Smart Lingo is to be the leading language services provider, globally. We seek to connect people in different fields, languages, cultures and situations, creating a relationship of trust and importance. We aspire to be the go-to partner for businesses seeking language services that drive growth and facilitate collaboration in an increasingly interconnected world.

*Thank
you!*



ON-DEMAND REMOTE INTERPRETATION

MOUNTAIN VALLEY HOSPICE AND PALLIATIVE CARE

Connecting by Phone

To connect to an interpreter, follow the instructions below.

1. Using your mobile or landline telephone, call in to 360 Smart Lingo by dialing: **1-302-412-0009** and entering your assigned PIN Number.
2. At the language prompt, be sure to clearly state the language you require. Alternatively, you can also spell the language using the keypad.
3. After a brief moment (up to 30 seconds), you will be connected to an interpreter. They will introduce themselves and can, if required, guide you through the process to connect to the other party.

Connecting through the App, or online platform

To connect to an interpreter through the App or using our online platform, navigate to

<https://360SmartLingo.interpretmanager.com/>

1. Enter your assigned credentials and click “Next”.
2. Enter your password and click “Sign In”



Point of Contact: Sherif El Haddad
mtnvalley@360smartlingo.com
+1 302-412-0009